

Terms of Services

1. **Scope of Service**

MCHSoft, DBA Smart Home Solution hereinafter **“Our company”** provides installation services for small appliances, TVs, Sound Bars, Sound Systems, CCTV equipment, Smart Devices and controllers, Computer Network Devices, hereinafter the **“equipment”**. We will install the equipment according to the manufacturer's instructions and in accordance with local building codes.

2. **Pricing**

The price for our installation services will be provided upfront and will be based on the type and size of the **“equipment”**, as well as the complexity of the installation.

3. **Payment**

Payment is due upfront of service online only at our website. We accept debit and credit card payments.

4. **Cancellation**

If you need to cancel or reschedule your appointment, please let us know as soon as possible. We will make every effort to accommodate your request, but we reserve the right to charge a cancellation fee if you cancel with less than 72 hours' notice. See our Refund/Cancellation policy at our web site following this link https://mchsoft.com/en_crp.pdf.

5. **Liability**

“Our company” is not responsible for any damages to the **“equipment”** during the installation process. We will take reasonable precautions to prevent damage, but we cannot be held liable for any damages that may occur.

6. **Warranty**

“Our company” offers a 90-day warranty on our installation services. If you experience any issues with the installation within this timeframe, please let us know and we will make every effort to resolve the issue at no additional cost to you.

7. **Disclaimer**

“Our company” does not manufacture any **“equipment”**. We are not responsible for any issues with the performance or functionality of the equipment. Please refer to the manufacturer's warranty for any issues with the equipment.

8. **Governing Law**

These terms of service shall be governed by and construed in accordance with the laws of the state in which our company operates.